

STAY ROTTNEST

Arrival and Luggage Information

Getting to Rottnest Island is easy, with various transport options close to Perth. You can hop on a ferry, take a scenic flight or head over on your own boat.

Choose from three ferry providers to embark on your Rottnest Island adventure.

Rottnest Express

Phone: (+61) 1300 467 688 (1300 GO ROTTO)
email: reservations@rotnnestexpress.com.au
Website: www.rotnnestexpress.com.au/luggage

Rottnest Fast Ferries

Phone: (+61 8) 9246 1039
email: reservations@rotnnestfastferries.com.au
Website: www.rotnnestfastferries.com.au/need-to-know-before-you-go

SeaLink Rottnest Island

Phone (+61) 1300 QUOKKA or (+61 8) 9325 9352
Email: Rottnest@sealink.com.au
Website: www.sealinkrotnnest.com.au/ferry/luggage-info

Need help during your stay? Contact our Visitor Centre, open every day of the year. The team there are happy to help with tips on things to see and do and how to get around.

Checking-in

The check-in time is from 2 pm, with keys available from the Visitor Centre, found at the Island end of The main jetty.

If you arrive at the Visitor Centre before 2 pm, you can provide your mobile phone number and staff will send you an SMS if your unit is ready for an early check-in.

Check-in must be completed by the person whose name is on the booking, or who lives at the same address as what is listed on the booking. Suitable ID will be requested.

If you are staying at the Campground, please check-in at the Visitor Centre and collect your sticker, which should be attached to your tent to confirm your site allocation.

Checking-out

The check-out time is 9 am and we ask that you drop your keys back to the Visitor Centre. If you are staying at the Campground, your check-out time is 10 am.

Finding your accommodation

To locate your accommodation please refer to our [Accommodation Maps](#).

All of our accommodation is easily accessible either by leisurely stroll, bike, or a short shuttle bus ride. Please check with the Visitor Centre on arrival if you have any questions regarding locating your Rottnest Island home.

Quiet times

To ensure all visitors can always enjoy the peace and serenity of the island, please observe the following quiet times:

- 11 pm – 7 am in all areas
- 9 pm to 7 am at the Campground
- 9 pm to 9 am at Kingstown Barracks and Governor Circle

We appreciate your consideration.

Linen & equipment hire

Please remember that linen is not supplied to Caroline Thomson cabins or the Kingstown Barracks. Contact Reservations on (+61) 1800 111 111 at least 48 hours prior to your arrival to book available hire items, including linen.

Standard, Premium, Premium View, Ocean View and Heritage accommodation have a zipped king bed in the main bedroom with single beds in the secondary bedrooms. Any requests for one additional zipped king bed in the second bedroom need to be received at 48 hours prior to arrival.

To book linen or extra equipment, please complete the booking form:

[Stays from 1 July 2024 Hire Item Booking Form \(PDF\)](#)

[Stays from 1 July 2025 Hire Item Booking Form \(PDF\)](#)

Accommodation Inventory inclusions:

[4 Bed Heritage Inclusions \(PDF\)](#)

[6 Bed Heritage Inclusions \(PDF\)](#)

[8 Bed Heritage Inclusions \(PDF\)](#)

[Commander's Cottages \(PDF\)](#)

[Standard, Premium & Premium View \(PDF\)](#)

[Ocean View Inclusions \(PDF\)](#)

[Governor Circle Inclusions \(PDF\)](#)

[Bungalow, Chalet & Cabin \(PDF\)](#)

Luggage information

Luggage by ferry

Transfers across to Rottnest Island can be booked through one of the three ferry operators:

Rottnest Express

Phone: (+61) 1300 467 688 (1300 GO ROTTO)
email: reservations@rotnnestexpress.com.au
Website: www.rotnnestexpress.com.au/luggage

Rottnest Fast Ferries

Phone: (+61 8) 9246 1039
email: reservations@rotnnestfastferries.com.au
Website: www.rotnnestfastferries.com.au/need-to-know-before-you-go

SeaLink Rottnest Island

Phone (+61) 1300 QUOKKA or (+61 8) 9325 9352
Email: Rottnest@sealink.com.au
Website: www.sealinkrotnnest.com.au/ferry/luggage-info

Your chosen ferry operator will produce your luggage labels with your accommodation and travel details printed on them, for both your travel to and from the island. Your specific number must be handwritten on any luggage labels with a permanent marker prior to loading your luggage at the ferry terminal, to enable correct delivery to your accommodation.

STAY ROTTNEST

Arrival and Luggage Information

If any change is made to your ferry departure time or date, new luggage labels must be collected from the island Visitor Centre with the old labels removed to avoid confusion.

On your departure, your luggage will be collected from outside your gate (or the communal luggage points at Caroline Thomson, Governor Circle, Kingstown Barracks, and the Campground) at 8.00 am.

Guests staying at the Campground or in the Kingstown Barracks will have their luggage collected at 9 am from the communal luggage points.

For those departing the island on a ferry leaving before 10 am please contact the Visitor Centre 24 hours in advance to arrange for an early luggage pick-up at 7 am.

For more information regarding luggage or if you need to reschedule your ticket due to a change in circumstances, please contact your ferry operator directly:

Rottnest Express

Phone: (+61) 1300 467 688 (1300 GO ROTTO)
email: reservations@rotnnestexpress.com.au
Website: www.rotnnestexpress.com.au/luggage

Rottnest Fast Ferries

Phone: (+61 8) 9246 1039
email: reservations@rotnnestfastferries.com.au
Website: www.rotnnestfastferries.com.au/need-to-know-before-you-go

SeaLink Rottnest Island

Phone (+61) 1300 QUOKKA or (+61 8) 9325 9352
Email: Rottnest@sealink.com.au
Website: www.sealinkrotnnest.com.au/ferry/luggage-info

Luggage weight restrictions

Please be aware that to comply with occupational health and safety regulations, size and weight restrictions apply to your luggage.

- Each bag with handles – maximum 22 kg
- Each cardboard box – maximum 10 kg
- Each luggage item must not exceed 800 mm x 500 mm x 400mm
- No 'piggy-backing' of baggage items is allowed. For example: attaching a sleeping bag to a suitcase.

Hand luggage

Any medication or fragile items should be carried in your hand luggage. Please be aware that once your stored luggage is removed from the ferry you will not be able to access it until it has been sorted and delivered to your accommodation.

Delivery of luggage

To ensure the smooth delivery of your luggage, it is essential that it is correctly labelled with the luggage tags supplied by your chosen ferry operator. We are only able to deliver luggage up to a maximum weight of 22 kg per piece.

- We aim to deliver all correctly labelled luggage within three hours of your arrival on Rottnest Island.
- Further delays will be experienced if your luggage is unlabelled or has the incorrect accommodation noted.
- Additional charges may be applied for overweight luggage.
- Luggage will be placed on the street outside your unit or to designated delivery locations at Caroline Thomson Cabins, Kingstown and the Campground.

Delivery of non-standard luggage items

Items such as surfboards, kayaks and golf bags will not be delivered as standard items.

These non-standard luggage items can be delivered for a fee of \$12.50 each way, which can be arranged and paid for at the Visitor Centre on arrival.

These items must be picked up by passengers from the ferry after disembarkation and placed on the marked bench at the end of The main jetty.

A non-standard luggage label is obtainable from the Visitor Centre and must be placed on the item of luggage to enable delivery to your accommodation.

Non-deliverable luggage items

Adult bicycles, craypots, unfolded trolleys, fishing rods (unless in tubes), dive cylinders and gas cylinders will not be delivered and must be picked up from the ferry when disembarking.

Any alcohol will not be delivered to Kingstown Barracks or the Campground.